From: paul@ishtot.com@inetgw

To: Microsoft ATR

Date: 1/27/02 10:39am

Subject: Microsoft Settlement

Dear U.S. Department of Justice Representative:

I write this letter to encourage rapid closure on the Microsoft settlement. As a technology professional and businessman, I have chosen Microsoft products and services when they meet my requirements, and have chosen competitive products in many other cases.

Microsoft does dominate the industry, but that has made it easier for developers to focus on our projects at hand. One example is the ability to focus on a single browser under which our web applications can operate. The Windows operating systems and web server software like IIS have given us access to systems that are easy to use and understand so that we can finish our development projects on time.

I, for one, chose to do most of my development in Macromedia's Cold Fusion -- a competitor to one of Microsoft's product. CF allows me to do the things I need to quickly. I am free to chose a Microsoft competitive product and that works for me.

It is time to move beyond this case. Microsoft will always face competitors and some of them will effectively compete to get their products and services to market. At the point that Microsoft uses it monopoly powers to stifle competition in the future, those companies are free to approach the U.S. government to have their case heard. It is time to close this book and allow Microsoft to continue its focus on bringing additional products and services to the marketplace.

Thank you for your time.

Sincerely,

Paul Carney President Ishtot, Inc. paul@ishtot.com 703.869.1088

CC: paul@ishtot.com@inetgw